

About Us:

Department of Power, Arunachal Pradesh, is a State Government Department, assigned to carry out all the activities of Power Sector, enforced upon the relevant Acts and Rules of Electricity, Power & Energy, coordinate among all the power utilities and stake holders operating in the state and advice the State Government on all matters relating to Power, Electricity & Energy. The Department of Power also implements various Power Projects sanctioned and sponsored by the State and Central Governments.

Our mission is to provide every rural household of our state with FREE electricity round the clock. This web site is an attempt to provide our esteem consumer a comprehensive platform for seamless prepaid recharge and postpaid bill payment services, designed to enhance your power management experience. We go beyond transactions, offering you features that empower and inform. This web site shall grow with time, not only to provide you with the required information, but also to provide necessary services.

Our Services:

Prepaid Recharge:

- Top up your account effortlessly for uninterrupted power supply. Convenience meets reliability in our easy-to-use prepaid recharge service.

Postpaid Bill Payment:

- Simplify your life with hassle-free online bill payments. Our secure platform ensures swift settlements, saving you time and effort.

Key Features:

View and Download Vouchers:

- Access your recharge vouchers transparently. View or download details to keep track of your transactions.

Bill Receipts:

- Retrieve and download bills and payment receipts effortlessly for seamless record-keeping and future reference.

Consumer Redressal Forum:

- Your satisfaction is our priority. Connect with our Consumer Redressal Forum for prompt assistance and issue resolution. We value your feedback and are committed to addressing your concerns.

Consumer Login and Dashboard:

- Take control of your power management with our Consumer Login feature. Access a personalized dashboard where you can:
 - **View Connection Details:**
 - Get a comprehensive overview of all your connections.
 - **Bill History:**
 - Track and analyze your bill history for better financial planning.
 - **Payment History:**
 - Access a detailed record of your payment history.
 - **Consumer/Connection Details:**
 - View and update your consumer and connection details.
 - **Meter Details and Reading:**
 - Stay informed about your meter details and readings.

Why Choose Us:

User-Friendly Interface:

- Navigate seamlessly through our platform for a user-friendly experience.

Secure Transactions:

- Trust our secure environment for all your transactions, ensuring the safety of your sensitive information.

Dedicated Customer Support:

- Have a question or need assistance? Our customer support team is ready to help with any queries or concerns.

At the Department of Power, we are committed to providing you with not just a service but a comprehensive power management experience. Join us in embracing the future of convenient and digital power management.